



WATER USER AGREEMENT

I/we, as a member/customer of the Ramsey Water (Company), an equal opportunity provider, do hereby agree before any installation:

Easement/Right-of-Way

The Member agrees to provide to the Company without charge to the Company but in consideration of the execution of this Agreement by the Company such easements and rights-of-way as may be required for the purpose of installing, maintaining, removing, and relocating such water transmission lines and appurtenances as the Company may require in connection with its overall undertaking.

a) The Company shall have reasonable accessibility to its water lines and facilities for the operation of the system.

Delinquency

The Company reserves the right to refuse service to any applicant whose previous account(s) is not in good standing.

Meter Installation: Water meters will be installed at the closest point to the Company distribution line; however, every effort will be made to put the meter at or near the location of the Member's request. The Company shall have final jurisdiction in the location of any service line connection to its distribution system. Each single-family residence is required to have its own meter. Multiple-unit residences may have an individual meter per unit or a master meter per structure.

a) Member to place a stake or marker at the location desired.

b) If it is necessary to do a road bore to install the service be considerate as to the location in regard to the neighbor's established premise.

c) In a previously developed subdivision, crossovers have been installed; therefore, the service location is predetermined.

d) The water company has the right to install the meter at a location they deem reasonable should the customer marker not be placed within one day after application for service or the Company deems the marker is in an inappropriate location.

e) The location of a meter should be away from any shrubbery, trees, etc. that may be damaged by equipment during and after installation.

Member to finish grading (at least at the meter location) before meter installation. The Company will backfill and mound soil near the meter.

Final landscaping will be the responsibility of the Member.



Once meter installation is complete, any alterations will be at the member/customer's expense.

a) Member to pay for any needed alteration of the service, such as raising, lowering, or moving the service once it is installed at the present or specified grade.

The Member shall install and maintain at his/her own expense a service line of approved pipe and fittings. Each installation shall include a shut-off valve on the customer side of the meter and should consist of a check valve, and/or pressure regulator.

a) Shut-off valve is used to turn off service in the event of a leak.

b) Check valve prevents back-flow of water from your service to the water mains and drainage of water heaters when service is interrupted.

c) Pressure regulator to regulate pressure where the water company's main pressure exceeds the pressure desired by the Customer.

Any damage found to the Company's pipelines or metering equipment will be the responsibility of the Member. No fires or extreme heat is to be used to thaw meters that appear to be frozen.

Customer Billing & Service

When meters are installed, the charge for Water billings are a month behind.

The Company shall furnish, subject to the limitations hereinafter provided for, such quantity of water for farmstead and/or domestic purposes as a Member may desire in connection with his/her property. The Company shall determine the allocation of water to Members in the event of a water shortage.

The Member shall have a seventeen (17) day grace period from the mailing of the bill to pay same. If not paid, there will be a penalty of 10% of the first \$3.00 and 3% of the balance. Any water bills delinquent after 30 days will be in arrears and lock-off procedures will take effect.

Remember the Customer is responsible for the safekeeping of the Company's property. At no time is a member/customer permitted to remove a meter from its mounting or tamper with Company property in any way. You will not be permitted to fence the meter unless an opening or gate is provided at the immediate location for water company access to read or perform maintenance on the meter. The Customer is responsible for keeping meter pit lids properly in place to prevent freezing and/or accidents. The Company's responsibility in all matters ends at the meter.

I have read, understand, and agree to these conditions and release Ramsey Water Company of any and all liability should I not abide by the terms as laid out in this Water User Agreement by Ramsey Water Company.



Signed: _____

Print name: _____ Date: ____/____/____

Service address: _____

Completed forms can be **mailed to**: RWC, P.O. Box 245, Ramsey, Indiana 47166

Completed forms can be **dropped off**: RWC, 415 Highway 64 NW, Ramsey, Indiana 47166

Completed forms can be **emailed to**: ramseywater@ramseywater.com