

Ramsey Water Company, Inc.

415 State Road 64 NW
P.O. Box 245
Ramsey, IN 47166-0245

Hours: 8:00-4:30 Mon. thru Fri.
Phone: (812) 347-2551
Fax: (812) 347-2589

Dear Ramsey Water Customer,

State regulations require public water systems to identify and eliminate "cross connections" to public water systems. A cross connection is any actual or potential connection between the water system and any potential contaminant. Our water system is almost always under pressure and therefore flowing only in one direction. However, a drop in pressure caused by a water line break, a repair project or fire hydrant use can cause a reversal of flow or "backflow" that could pull or "siphon" contaminated water into the public water system.

An example of a cross connection incident: A customer is filling a swimming pool or livestock tank with a garden hose. The individual has the hose end immersed in the pool or tank. At the same time there is a major water main break. The garden hose loses pressure and the pressure loss initiates a "siphon" on the pool or tank. The contents are pulled into the water system. When the water main is repaired and pressure is restored, the water from the pool or livestock tank is then potentially distributed to Ramsey Water Customers. Imagine how serious this situation could have been if the garden hose had been immersed in a fertilizer or pesticide tank or perhaps a radiator.

To improve the RWC cross connection control program, RWC will be conducting surveys. The focus of the initial surveys will be commercial, industrial, educational, government, and agriculture customers. If you have concerns regarding a residential service with a potential cross connection, please contact RWC and an inspection of your service will be conducted. If a potential or actual cross connection is found on a property, Indiana state law mandates that a state approved back flow prevention device must be installed. The purpose of this law is to protect the safety of the public water system. State law does require the property owner to hire a state certified tester to install the back flow device and provide the public water system with a test report from the date of installation and annually thereafter.

The intent of the RWC cross connection control program is to participate with our customers to ensure safe drinking water and to create a barrier from the devastating health, legal, and financial consequences of a "back flow" event. If you have any questions concerning cross connection and back flow issues, please call Ramsey Water at 812-347-2551.

OUR MISSION

Ramsey Water Company's Mission is to provide quality water and quality service at an affordable cost to our customers.